

The Retreat at Creekside, LLC.

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Matted Pet Release Form

Undercoat and hair removal becomes necessary when a coat is tangled beyond the ability to brush through it. The most humane method is to shave off this matted hair. Shaving may seem severe, but it is the least stressful and least painful way to groom a matted pet. Cosmetic appearance is secondary at this time. Any other method of hair removal is too painful for your pet in such a condition.

When possible, we work to de-mat/brush any hair that may be saved, but only when it will not cause excessive pain and suffering to do so. There may be an additional charge for this process.

It is fairly common to find pre-existing conditions that become apparent only when the matted coat is removed. Our groomers will always bring anything he/she may notice to the owner's attention. Our groomers cannot diagnose conditions but may advise that the owner seek veterinary care for the pet.

Matted coats and mat removal can cause the following problems:

- As mats get tighter, they eventually pull out of the skin, causing bald spots and sore skin.
- Mats inhibit proper air circulations to the skin causing increased body heat in these areas. This creates an ideal environment for many skin related health problems (hotspots, bacterial/fungal infections).
- Skin pulling. This results in chafing and abrasion over time and causes pain when your pet moves.
- Working so closely to the skin increases the risk for stress, trauma, or injury. All precautions will be taken however, some problems may arise such as nicks or clipper irritation.
- Mats create an ideal environment for parasites such as fleas & ticks. If either is found, we will perform a flea bath during the service at the charge of the client.
- Ear bruising (hematomas) due to excessive head shaking after removal of mats.
- Sunburn if your dog is kept outside for long periods of time after removal of mats.

Our staff is willing and able to show you how to properly care for your pet's coat after each service and recommend good tools to use to prevent matting. It is ideal to brush and comb your pet on a regular basis

I understand that there is always the potential for a pet to receive minor injuries (such as nicks and cuts), allergic reaction, etc during any grooming service. **The Retreat at Creekside is not liable for these occurrences.** Initial:

By signing below, I agree that you have read and understand the above information, and I understand that your pet has a matted coat. Understanding the potential risks involve, I authorize The Retreat at Creekside to proceed with my pet's groom and shave off any and all matted hair as necessary. I also understand that this may result in a cut shorter than I prefer. Should my pet need veterinary care during or after this process, I agree to pay any and all veterinary fees.

Date: _____.

Pet's Name: _____.

The Owner's Signature: _____.

The Owner's Printed Name: _____.